Administrative Offices
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CHICO UNIFIED
SCHOOL DISTRICT

RFP # 20-101
Questions and Answers

1. In the RFP it refers to Qty 52, part number 806-T31C-1000 as being referred to as 3 years of support. That part number is actually for 1 year of support. Do you prefer 1 or 3 years of support on this RFP response? If 3 years, we will reply with the appropriate part number if that works for Chico School District.

   CUSD is requiring vendors to submit quotes for 3 years of support. Please substitute part# 806-T31C-1000 with part# 803-T31C-3000.

2. In the RFP it refers to Qty 75, part number L09-0001-SG00 as being a Ruckus Smartzone vsz-H Access Point License where actually, that part numbers description according to Ruckus is a Smartzone SZ/vSCG Access Point License. We will need clarification if you want that part number listed quoted or the part number that reflects the vsz-H Access Point License?

   Part# L09-0001-SG00 is the correct part number for this line.

Installation

- With not be able to do a walkthrough of all the buildings. How many Access Points will be mounted in Outdoor areas, Gymnasiums, Auditoriums or General Assembly areas where the Access Point will be over twenty feet off the ground?
  - *CUSD will NOT need a quote for installation of this hardware. Disregard any mention to Installation in the RFP.*

- Will there be any new wire runs required to support the requested Access Points? We are going under the impression all networking cables will be already in place, please correct our assumptions if they are incorrect.
  - *Yes, RFP #20-110 covers additional cabling to support some of the new access points.*

- What will be the access times to all the buildings for installation? For example, what time can our implementation engineers start and finish each day? Will there be access to install over the weekends if needed?
  - *CUSD will NOT need a quote for installation of this hardware. Disregard any mention to Installation in the RFP.*

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- RFP indicates Qty 75 Smartzone AP licenses, but 280 Access Points. Please advise on the apparent discrepancy. Do you have exiting licenses to cover the new Access Points?
  - *Most of the requested access points are replacing existing access points.*

- What version of the virtual controller are you running and has it been confirmed it supports the R710 and T310 Access Points?
  - *CUSD is running 3.6.2 of the Ruckus vSZ-H Smartzone controller. Yes, it supports the R710 and T310 access points.*

- Do you have a scissor lift available to use for the hanging of Access Points above thirty feet from the ground?
  - *CUSD will NOT need a quote for installation of this hardware. Disregard any mention to Installation in the RFP.*
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- What is the ratio of where the new Access Points will be mounted in regards to suspended ceiling tiles, sheetrock, concrete walls/ceilings? I know this is a tough question but even a best guess will work.
  - *CUSD will NOT need a quote for installation of this hardware. Disregard any mention to Installation in the RFP.*
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- If are replacing old Access Points with these new Access Points, what would you like done with the old access points?
  - **CUSD is handling the installation and will deal with the old access points accordingly.**

- Do you want the installation teams configure the Access Points back to the virtual controller? This questions answer depends on the version of code/software the virtual controller is running.

  CUSD will NOT need a quote for installation of this hardware. Disregard any mention to Installation in the RFP.